

Callahan County Appraisal District Complaint Procedures:

- The Board of Directors will consider written complaints about the policies and procedures of the appraisal district or its employees, ARB or its individual members, the BOD or its individual members, if the action which is the subject of the complaint was taken in such person’s official capacity. The BOD will not consider complaints addressing any matter that could be grounds for a challenge, protest or correction motion before the ARB as described in the Tax Code. The BOD has no authority to overrule the Chief Appraiser or ARB decision on a value, a correction, or a protest. All complaints will be addressed by the Chief Appraiser in order to resolve them in a timely manner. If the complaint needs to be resolved by the BOD, the Chief Appraiser will forward on to the BOD in the next scheduled BOD meeting.
- To file a complaint against the Appraisal Review Board, Board of Directors or Chief Appraiser of the Appraisal District, please notify in writing to:
Board of Directors of Callahan County Appraisal District
132 W. 4th
Baird, TX 79504
- To file a complaint against the Callahan CAD staff, please notify in writing to:
Callahan County Appraisal District
Chief Appraiser
132 W. 4th
Baird, TX 79504

The purpose of this form is to assist you in filing a complaint. It is important to know that this complaint process DOES NOT refer to formal protests of value, equity or related matters that may affect your property. All complaints are handled with a sense of urgency.

All complaints must be submitted in writing in order to maintain the integrity of the complaint for all parties involved.

Please provide the following information:

Name: _____ Property ID: _____ Date: _____

Address: _____ City: _____ State: _____ Phone: _____

Who is the complaint against?

____ CAD/ CAD staff ____ Appraiser ____ Chief Appraiser ____ CAD Board of Directors
____ ARB/ARB Member ____ Other

Please provide details of your complaint:

Print name

Signature